Learning Goals

In this class, you will learn language to do the following:

• Talk about your company’s website and intranet.
• Discuss Internet problems at your work.
• Discuss e-learning.
• Talk about your company’s policies on Internet use at work.
**Internet at Work**

**Advanced**

- How often is your company’s website updated?
- What is the purpose of your company’s website?
- Does your company engage in social media?

**Vocabulary**

<table>
<thead>
<tr>
<th>sales of products or services</th>
<th>training of new employees</th>
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<tbody>
<tr>
<td>business-to-business (B2B)</td>
<td>storage for important company information</td>
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<tr>
<td>business-to-consumer (B2C)</td>
<td>communication of company policies and practices</td>
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<tr>
<td>customer service</td>
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Has your company’s website ever had a problem with:
  – viruses?
  – worms?
  – hackers?
  – spam?
  – computer or network crashes?
  – Internet connectivity problems?

Was your work disrupted?

How did your company resolve the problem?
E-learning
Advanced

• To what extent does your company use the Internet for training?
• How much experience do you have with online training?
• Do you think e-learning will become more common in the future? Why or why not?
Company Policies

Advanced

• Does your company have policies for surfing the Web at work? If so, what are the policies?
• What is the rationale for these policies?
• In your opinion, should companies regulate their employees’ Internet use?
Links for Further Study

Advanced

Vocabulary Center: Information Technology
http://edge.globalenglish.com/templates/bin/template.asp?lang=en&ClassId=204&ObjectId=226906
GlobalEnglish One >> Study >> Vocabulary Center >> Industry Word Lists >> Information Technology (Advanced - 95 words)

Stress and Intonation: Clarifying and Confirming
https://edge.globalenglish.com/stressandintonation/intonation/clarifyingandconfirming/132022
GlobalEnglish One >> Study >> Stress and Intonation >> Intonation >> Clarifying and Confirming