Intercultural Communication
Advanced

Learning Goals
In this class, you will learn language to do the following:

• Discuss nonverbal communication.
• Discuss different communication styles.
• Talk about positive feedback and compliments.
• Discuss your thoughts on personal space.
Nonverbal Communication

Advanced

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<th></th>
<th>None</th>
<th>1</th>
<th>2</th>
<th>3</th>
<th>4</th>
<th>5</th>
<th>Frequent</th>
<th>Many</th>
<th>Varied</th>
<th>Open</th>
<th>None</th>
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<tbody>
<tr>
<td><strong>Eye Contact</strong></td>
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<td><strong>Hand Gestures</strong></td>
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<td><strong>Facial Expressions</strong></td>
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<tr>
<td><strong>Posture</strong></td>
<td>Closed</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td><strong>Silence</strong></td>
<td>Much</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>5</td>
<td></td>
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- Using the chart above, describe nonverbal communication in your country. Why do you think people prefer this style?
- Does this style describe you? Why or why not?
- What differences have you noticed between people from your country and people from other countries?
On a scale of 1 (indirect) to 5 (very direct), how would you describe the preferred style of communication in your country?

Why do you think people prefer this style?

Are people more or less direct in different situations?

What differences have you noticed between people from your country and people from other countries?

**Vocabulary**

<table>
<thead>
<tr>
<th>hint</th>
<th>beat around the bush</th>
<th>save face</th>
<th>avoid conflict</th>
</tr>
</thead>
<tbody>
<tr>
<td>confront</td>
<td>get to the point</td>
<td>lose face</td>
<td>clear the air</td>
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</table>
Positive Feedback and Compliments

Advanced

- How do people give positive feedback in your culture? What do they say or do?
- Is it common to compliment people at work? In what situations? When is it appropriate and inappropriate?
- How do people respond to positive feedback or compliments?

Vocabulary

| That was a terrific presentation. Good job! | Thank you very much. I couldn’t have done it without your help. | I really like your tie. That color suits you | I’m glad you like it. Thanks. |
Personal Space

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How much personal space do you need around you to feel comfortable:

• when talking to someone?
• on a bus or train?
• in an elevator?
• when driving?

Vocabulary
aloof
aggressive
intimidating
threatening

• How do you feel if a person is too close? Too far away?
• What differences have you noticed between people from your country and people from other countries?
Links for Further Study

Advanced

Writing Center: Directness in Business Communication
https://edge.globalenglish.com/WritingCenter/243876
GlobalEnglish One >> Work >> Writing Center >> General Business Communication >> Directness in Business Communication

Culture Notes: Find Out About Communication Styles All Over the World (Complimenting and Personal Space)
https://edge.globalenglish.com/culturenotes/topic/2/0#/0
GlobalEnglish One >> Work >> Culture Notes >> View by Topic >> Select a Category and Topic >> Communication >> Complimenting and Personal Space